

## Guidelines concerning the validity of the EFTCO Food assessment, the assessment procedure and the IT aspects of this procedure:

### INITIAL PROCESS

If a tank cleaning company has a valid SQAS assessment and would like to get an EFTCO Food assessment, it can require the EFTCO Food assessment which can be carried out without an additional SQAS assessment.

In this case the validity of the EFTCO Food assessment is limited to the validity date of the SQAS assessment. The EFTCO Food assessor may be the one who carried out the SQAS assessment, however the tank cleaning company may ask another assessor as well. This exceptional procedure may only be used once by a tank cleaning station.

After the validity of the SQAS assessment has expired, the SQAS re-assessment and the EFTCO Food reassessment must be carried out together. These guidelines are valid in general and not only for the transition period.

When a tank cleaning company is cleaning chemicals only, makes investments in a food bay to increase their product pallet and their SQAS assessment is still valid, they can require an EFTCO Food assessment under the same rules as above.

A company, which has no valid SQAS assessment and is interested in getting the EFTCO Food Assessment, has to undergo the SQAS assessment (SQAS CORE + SQAS TC) and may require an EFTCO Food Assessment at the same time, so all of the assessments will be performed at the same time.

The above procedure is also valid for a company, which performs only food cleanings. (in the case a "food cleaner only" company, the SQAS food relevant questions will only be taken into consideration). If the food cleaner company has a valid SQAS assessment, than the rules are the same, like at the beginning of the document.

### PROCESS OF EVALUATION

# Accompanying the introduction of the 2018 questionnaire for the EFTCO FOOD ASSESSMENT, EFTCO only certifies EFTCO FOOD ASSESSED, if question 12.2.18 certifies the food cleaning done with potable water quality and question 12.2.19 certifies a regular analysis of the water quality.

- 1. The food cleaning must be done exclusively with potable water quality in accordance with the requirements of the Potable Water Directive 98/83 EC and/or local legislation
- 2. The quality of water must be guaranteed through regular analysis by the water utilities company and regular in-house analysis

EFTCO has decided not to evaluate the results of the EFTCO Food Assessment Report, but will let the evaluation to the food industry sectors. It means: After the EFTCO Food Assessment report has been finished by the assessor and has been confirmed by the tank cleaning company, EFTCO will approve the assessment and publish it on the EFTCO website. The members of the EFTCO Food user group (. e. g. food producer companies) will be able to request the assessment report from the tank cleaning company and evaluate it according to their demands.

### Changes in the Questionnaire 2018

The whole EFTCO Food Questionnaire has been revised and new questions were added as well, so as to adapt it to the recent demands of the food industry.

The new questions, among other issues, refer to the control of the effectiveness of the food safety management system, and the effectiveness of the disinfection, and to the removal of the allergens from the tank, to the client-specific requirements, and also outline the importance of the food defense.



### IT ASPECTS

A complete EFTCO food assessment consists out of **SQAS Core** and **Tank cleaning** and the **EFTCO Food questionnaire**. For the SQAS part, the normal rules for an SQAS assessment set by CEFIC have to be followed.

In addition, the cleaning station needs to request for a food assessment via the EFTCO website. The cleaning station logs in with its username and password and chooses an assessor. The assessed tank cleaning company must send its valid SQAS audit report in PDF format to EFTCO and must accept the conditions by clicking the appropriate button on the website to give EFTCO authorization that their SQAS report can be published in the secured part of EFTCO's website together with the result of their food assessment. After the cleaning station's request an E-mail will be sent to the assessor automatically. The assessor is able to log in with her/his username and password also and she/he can accept or refuse the assessment request. After the answer of the assessor, a message will be sent to EFTCO and the cleaning station automatically.

The average required time for an EFTCO Food Assessment is 5 assessment hours on top of the time needed for the SQAS assessment.

The cleaning station has following possibilities via the website:

- can place online assessments requests
- is able to consult a <u>list of approved assessors</u> online
- has the ability to schedule the assessment online
- can add comments and improvement plans to an assessment
- will be published as an <u>assessed company</u> on the website by EFTCO, once the assessment is successfully passed
- will be able to select who (of the registered users(Producers loading and transport companies)) can have access to their assessment report

The EFTCO website (<u>www.eftco.org</u>) is easily accessible from smart-phones, tablets, desktops and laptops with an Internet connection.

When the report is finalized by the assessor, the cleaning station receives an email that they can review their report on the EFTCO website. They have the possibility to add comments to each question, but cannot change the score of the questions or the comments of the assessor. Once the cleaning station accepts the report, EFTCO receives a mail that a final report is available on the website. EFTCO will publish the report in the user part of the website. From this moment on the tank cleaning station is authorized to use the EFTCO food logo as long as their food assessment is valid.

The reports are directly accessible for the tank cleaning company plus involved assessor. The loading and transport companies can request access from the report owner.

We hope this short description and the info graphics helps you to understand EFTCO's food assessment procedure, but if you have additional questions, please contact us via <u>secretary@eftco.org</u>.

**Erwig Seliaerts** 

**President of** 





How does the EFTCO web-app work for the Tank Cleaning Company user type?

This type of user can use the app to:



Request an account on the homepage of <u>www.eftco.org</u> and register their depot(s).

Login and update depotinformation or request to add new depot(s).

Request assessment(s) (select module, assessor and date) for their depot(s). Add comments& documents (SQAS report, improvement plans,...)to assessment, after the assessor finished his task.



View history of all your assessments.

Download their assessment as a secured Excel file.

Get published as an As

 $Get \, published \, as \, an \, Assessed \, Company \, on \, the \, {\sf EFTCO} \, \, website.$ 

Grant or deny other users (producers – loading and transport companies) access to their assessment report.